

“Friends Club Prize Draw” legal terms and conditions

Purpose, dates and scope

Fuerte Hoteles **FUERTEGROUP, S.L.**, will run a competition known as the “**Friends Club Prize Draw**”, in which all guests who sign up, or have signed up prior to 21 December of the current year.

Name of the promotion

Fuerte Hoteles **FUERTEGROUP, S.L.** will be giving away 7 two night stays for 2 people, in a classic double room with bed and breakfast, to be enjoyed at any of its hotels between 1 January and 31 December of the year following the date of the prize draw (with the exception of Amàre Marbella), always subject to availability and with the exception of high season.

Description and mechanics of the promotion

Any guest who has registered as a member of the Friends Club prior to 21 December of the current year may be selected as a winner.

7 winners of the stays will be selected randomly from among all Friends Club members.

FUERTEGROUP, S.L. reserves the right to make changes during the course of the campaign, if any reason were to arise that prevents it from running its course, or for the purpose of improving its progress.

Location and duration of the promotion

The competition shall remain in force until 23:00 on 21 December of the current year.

The names of the winners will be published on 22 December on the Fuerte Hoteles Facebook page www.facebook.com/HotelesFuerte and we will contact them by email or telephone.

Prize

7 two night stays for 2 people, in a classic double room with bed and breakfast, to be enjoyed at any of its hotels between 1 January and 31 December of the year following the date of the prize draw (with the exception of Amàre Marbella), always subject to availability and with the exception of high season.

FUERTEGROUP, S.L., who organises this competition, shall contact the winners by email or telephone and will announce the winners on its Facebook page for the purpose of informing them that they have won the prize and for giving instructions about how to claim it.

Prizes may not be cashed in for their cash amount, or for any other prize.

Control and security rules

FUERTEGROUP, S.L. reserves the right to take any measures that may be necessary to prevent any conduct that **FUERTEGROUP, S.L.** suspects may be intended to act fraudulently in this promotion, or in breach of its rules or to the detriment of other participants, the first and immediate consequence of which will be the exclusion of the participant and the loss to all rights to any prizes that they may have obtained.

Limitation of liability.

- **FUERTEGROUP, S.L.** is not responsible for Internet interruptions or failures on the website www.facebook.com/HotelesFuerte the cable network, electronic communication networks, software or hardware failures or possible errors when entering and/or processing replies, submissions or personal data. If problems or incidents of this type occur, **FUERTEGROUP, S.L.**, will do everything in its power to correct them as soon as possible, but cannot assume any liability in this regard.

- **FUERTEGROUP, S.L.** is exempt from any liability for all types of damages and injuries which, despite the security measures that have been adopted, may be caused by the improper use of services and content by the users and particularly, but not limited to, any damages and injuries that may be caused by the identity theft of a third party by a user.

Interpretation of the terms and conditions and conflict resolution

The interpretation and violation of these terms and conditions shall be governed by Spanish legislation. Any dispute that may arise from the interpretation or compliance hereof shall be submitted to the courts and tribunals of the city of Málaga

Acceptance of the legal terms and conditions

Participation in the competition implies the acceptance of these legal terms and conditions. Any statement of non-acceptance of all or part of the legal terms and conditions shall lead to the exclusion of the participant and, as a consequence thereof, **FUERTEGROUP, S.L.** shall be released from complying with the obligation contracted with the participant in question.